## On-Site Training Topics*

### Soft Skills
- 21<sup>st</sup> Century Leadership
- Business Writing
- Change Process Management
- Coaching & Feedback Skills
- Communication Skills
- Conflict Resolution
- Customer Service
- Dealing with Difficult People
- Effective Meetings
- Effective Presentation Skills
- Effective Work Teams
- Facilitation/Communications
- High Performance Work Teams
- Interpersonal Effectiveness
- Management Development
- Myers-Briggs Type Indicator
- Leadership Agility
- Performance Appraisals
- Problem Solving
- Project Management
- Sales Training
- SCRUM – Agile Proj. Mgmt. Framework
- Strategic Planning
- Supervisory Development
- Team Building
- Time Management
- Total Quality Management
- Train the Trainer

### Technical
- Blueprint Reading
- Design of Experiments
- Design for Manufacture
- FMEA
- Fluid Power
- Gaging and Inspection
- Geometric Dimensioning & Tolerancing (GD&T)
- Program Logic Controller/Sensors
- Robotics
- SolidWorks
- Statistical Process Control
- Technical Writing
- Unigraphics
- Vision Systems

### Lean Enterprise and Six Sigma
- 5S and Visual Management
- Kaizen 3-5 day Events
- Kanban Strategic Material Systems
- Lean Assessments
- Lean Champion
- Lean Enterprise Tool Certification
- Lean Healthcare
- Lean Office
- Lean Policy Deployment (Strat.Plan)
- Lean Team Leader
- Operation Management
- Poka Yoke – Mistake Proofing
- Process Mapping
- Process Modeling & Simulation
- Setup Reduction (SMED)
- Six Sigma Black Belt Certification
- Six Sigma Green Belt Certification
- Six Sigma Yellow Belt
- SMED
- Standard Work/Cellular Designs
- Value Chain Assessment
- Value Stream Mapping

### Quality
- Advanced Product Quality Planning
- AS9100 Rev D Internal Auditor
- Cost of Quality
- Failure Mode and Effects Analysis
- IATF 16949 Implementation
- IATF 16949 Internal Auditor
- ISO 9001:2015 Implementation
- ISO 9001:2015 Revisions & Risk
- ISO 9001/AS9100 Internal Auditor
- ISO 13485:2016 Implementation
- ISO 13485:2016 Internal Auditor
- ISO 14001 Implementation
- ISO 14001 Internal Auditor
- OHSAS 18001 Internal Auditor
- Measurement Systems Analysis
- Production Part Approval Process
- Root Cause/Corrective Action
- Total Quality Management

*Training topics are not limited to those listed above. Customized topics available upon request.*