Introduction

Individuals visiting the campus may have a need to access the wireless network in order to perform basic activities such as checking their email. The wireless guest server solution provides a portal which may be used by anyone to create their own user credentials.

Guests of the University who require internet access via the CCSU wireless network will be provided access by connecting to the CCSU-GUEST wireless network. Guests will require a user name and a password; these credentials are generated after the guest enters some basic information into a self-service web portal. The actual credentials are generated by the portal and retrieved via email or SMS/text message.

Instructions

The Guest Server provides a web portal that facilitates the creation of guest accounts by the guest themselves.

Step 1: Guest Account Creation Self Service

Open your web browser to access the Clean Access login page. Guest users requiring credentials should click the hyperlink labeled HERE.

After clicking the hyperlink or manually browsing to the following url (https://guestserver.ccsu.edu/sites/CCSUGuestHotSpot/wlc_selfservice.html) the Self Service portal will be displayed as shown below.

Please enter your guest username and password.

If you don't have a guest username and password, please click HERE to register.

Your Guest username and password are usually sent to you via email and SMS.

Please ensure the provider selected is Local DB.
Step 2: Input Guest Information

The information required by the web portal is fairly basic, of most importance are the mobile phone number and email address fields since the values entered in these fields will be used to deliver the credentials generated for the guest user. Complete the form and click on Add User.
Step 3: Retrieve Guest Credentials
You will receive an e-mail with your guest credentials and further instructions. You will also receive an SMS/Text message if you provided a mobile number. Here is an example of the e-mail you will receive:

The following guest user account has been created for you:
Username: [redacted]
Password: [redacted]
Valid From: 2014-08-22
Valid To: 2014-11-11
Timezone: America/New_York

By logging on to the network you are agreeing to the terms and conditions of the acceptable use policy below:

Wireless Connections

Please connect to the network with the guest username and password. This opens a web browser. You will be automatically redirected to the appropriate login page, where you can enter the credentials above. Click on the search box titled "Windows Agent" and follow the on-screen instructions to install the Cisco Access Agent. Once the agent is installed, you will be prompted to log in again. Enter the credentials you entered and select server local. Select login. Once you have satisfied all the requirements, you will receive a message stating that you are successfully logged in to the network.

Further Assistance
Step 4: Enter Credentials in Clean Access

Please enter your guest username and password.

If you don't have a guest username and password, please click [HERE] to register.

Your Guest username and password are usually sent to you via email and SMS.

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