**Connecting a Computer/Smartphone/Tablet to the Wireless Network (One-Time Setup)**

Follow these instructions to connect your device (computer, smartphone, tablet) to the `ccsu-bluenet` wireless network:

1. Open the list of wireless networks and connect to the `ccsu-connect-here` wireless network.
2. Open your web browser and the CCSU Wireless Access screen should open automatically. If it does not, navigate to [https://Guestserver.ccsu.edu/wireless](https://Guestserver.ccsu.edu/wireless).
3. At the CCSU Wireless Access screen, click on the `ccsu-bluenet` button.
4. The Xpress Connect by Cloudpath secure network access wizard will open automatically.
5. Follow the on-screen prompts on your device to install the security certificate and connect to `ccsu-bluenet`.

You have now completed the one-time configuration to connect to `ccsu-bluenet`. Anytime you are on campus, your device will automatically connect to the `ccsu-bluenet` wireless network.

**Connecting a Gaming or Streaming Device to the Wireless Network**

To connect a gaming (Playstation, Xbox, etc) or streaming (Roku, Apple TV, etc) device to the wireless network, open the list of wireless networks and select `ccsu-gaming`.

Your device should connect to the `ccsu-gaming` wireless network automatically. If it does not, you may need to complete a Gaming/Device Manual Network registration form. To access this form, go to [http://www.ccsu.edu/it/forms.html](http://www.ccsu.edu/it/forms.html).

**Connecting a Computer to the Wired Network**

1. Plug one end of your network cable into the network card on your computer and the other end into the data jack on the wall.

2. Open your web browser. The Clean Access Network Authentication page will open automatically.
   
   Enter your BlueNet Account username and password, then click on Continue. *(Mac users: Stop here; you do not need to install Clean Access and may now use the Internet and other services).*

3. Click on the Launch Cisco NAC Windows Agent button and follow the on-screen instructions to install the Clean Access (NAC) Agent.

4. Once the Clean Access (NAC) Agent is installed, you will be prompted to log in again. Enter your BlueNet Account username and password, then click on Login.
   
   The Clean Access (NAC) Agent will scan your computer to verify that you have the latest Windows Updates. If your computer does not meet the requirements, you will be granted temporary and restricted access; follow the on-screen instructions to satisfy the requirements.

5. Once you have satisfied all of the requirements, you will receive a message stating that you are successfully logged in to the network. Click on OK.

6. The Clean Access Agent icon will appear in your System Tray (near the clock). You are now connected to ResNet and may use the Internet and other network services.

   Once per week and every time you restart your computer, you will be prompted to log back in to Clean Access. Each time you log in, Clean Access will scan your computer for the proper virus protection and the latest Windows Updates. If at any time your computer does not meet the specified requirements, you will be granted temporary and restricted access to allow you time to satisfy these requirements.
**Levels of Support**

**Full Support:** Licensed versions of Windows 10, 8, 7; Mac OS 10.7 or above and updated versions of the Internet Explorer (for Windows), Safari (for Mac), or Firefox (for Windows or Mac) web browsers.

**Limited Support:** Licensed versions of Windows Vista; Mac OS 10.6; other Internet browsers such as Chrome.

**Unsupported***: Windows XP, 98, 2000, ME, or NT; Linux; Mac OS 10.5 or below; wireless printers; wireless routers and hubs; Chromecast

*Manufacturers do not provide patches and updates for these systems therefore they may be harmful to our network.

**IT Service Catalog**

Visit the IT Service Catalog at [https://itservices.ccsu.edu](https://itservices.ccsu.edu) for a comprehensive listing of all IT related resources and services.