

## **Information Technology Technical Support: University Assistant**

### **Job description**

Provide technology support for computers, the campus network and various supported system applications for the campus community; assist with technical support operations, including trouble identification and resolution, follow-up, data entry, documentation of problems and procedures, utilization of help desk software, and dispatching services when necessary.

Job Type: Part-time

Pay: \$18.00 - \$20.00 per hour

Schedule:

- Day to Evening shift
- Monday to Friday
- Weekends as needed

Work Location: In person

Send Applications To: Alison Zwick [Zwick@ccsu.edu](mailto:Zwick@ccsu.edu); and Brian Verderosa [Bverderosa@ccsu.edu](mailto:Bverderosa@ccsu.edu)