

Central Connecticut state University

<u>INTERIM</u> Assessment Report (assessment results from AY 2015-16):

Geological Sciences Department

- BS and BSED in Earth Science
- General Education

Compiled By Kristine Larsen, with assistance from Mark Evans, Carol Ivers, Oluyinka Oyewumi, Jennifer Piatek, and Michael Wizevich

<u>Overview</u>

Department: <u>Geological Sciences</u>

Report Preparer: <u>Kristine Larsen</u>

Program Name and Level: <u>Earth Science BS and BSED, Undergraduate</u>

| Program Assessment Question | Response |
|---|--|
| 1) <u>URL</u> : Provide the URL where the | http://web.ccsu.edu/geolsci/GSCI-outcomes.shtml (link currently broken - we are working to remedy this |
| learning outcomes (LO) can be | situation) |
| viewed. | |
| 2) <u>LO Changes</u> : Identify any changes | none |
| to the LO and briefly describe why | |
| they were changed (e.g., LO more | |
| discrete, LO aligned with findings) | |
| 3) <u>Strengths</u> : What about your | Our process assesses a variety of important skills that our students are expected to achieve before |
| assessment process is working well? | graduation that will prepare them for both employment and graduate school. |
| 4) Improvements: What about your | 1. As noted in Appendix A, revisions have been made to our programs, which will be assessed in the |
| assessment process needs to | 2016-17 academic year cycle of assessment and beyond. A suggestion has been made to have a |
| improve? (a brief summary of | revised LO such as Societal and Environmental Impacts: Students will be able to evaluate and |
| changes to assessment plan should be | appreciate the extent of human impact on Earth systems and environments, and understand the |
| reported here) | processes that create natural hazards, and the strategies that minimize their impact on society. This |
| | will be discussed by the department for possible future implementation. |
| | |
| For Each Learning Outcome (LO) con | nplete questions 5, 6 and 7 (you may add more rows if you have more than 5 LOs): |
| LO #1) Scientific literacy: Students will | be able to identify, analyze, and apply earth science concepts, principles, laws, and theories. |
| 5) Assessment Instruments: For | |
| each LO, what is the source of the | |
| data/evidence, other than GPA, that is | GSCI 221 Mineralogy: "Unknown mineral" assignment: Students will learn about the procedure of |
| used to assess the stated outcomes? | identifying an unknown mineral, learn about mineral properties, and how to read scientific literature on |
| (e.g., capstone course, portfolio | minerals. |
| review and scoring rubric, licensure | |
| examination, , etc.) | |
| 6) Interpretation: Who interprets | faculty |
| the evidence? (e.g., faculty, Admn. | |
| assistant, etc.). If this differs by LO, | |
| provide information by LO. | |
| 7) <u>Results</u> : Since the most recent full | Conclusion: While the number of BSED majors was too small to have statistical significance, the vast |
| report, state the conclusion(s) drawn | majority of BS majors exceeded this expectation. |
| and what changes have been made as | |
| a result of the conclusion(s). | Evidence: Conclusion based on table in Appendix A |
| | |
| | Changes: None needed at this time |

| IO #2) Ability to do science, Studente y | vill be able to interpret, analyze, and apply the Scientific Method and other related inquiry related skills, as |
|--|---|
| well as quantitative methods, in the ear | |
| 5) Assessment Instruments: For | a) Scientific Method: |
| each LO, what is the source of the | |
| data/evidence, other than GPA, that is used to assess the stated outcomes? (e.g., capstone course, portfolio review, licensure examination, etc.) | GSCI 221 Mineralogy: "Unknown mineral" assignment: Students will be given an unknown mineral that they need to test the properties of, look up those properties and try to identify the mineral based on those properties. They will come up with a first guess at to the identification. They will then prepare a sample for X-Ray diffraction, and run their sample. They will then use published comparison charts to completely identify the mineral. |
| | b) Quantitative methods: |
| | GSCI 221 Mineralogy: "Unknown mineral" assignment: Using their XRD data, students will need to calculate d-spacings of the crystal lattice. |
| 6) Interpretation: Who interprets | faculty |
| the evidence? (e.g., faculty, Admn. assistant, etc.). If this differs by LO, | |
| provide information by LO. | |
| 7) Since the most recent full report, state the conclusion(s) drawn and what changes have been made as a result of the conclusion(s). | Conclusion: a) While the number of BSED majors was too small to have statistical significance, it is seen that the BS majors overwhelmingly exceeded this outcome b) While the number of BSED majors was too small to have statistical significance, it is seen that the BS majors overwhelmingly exceeded this outcome |
| | Evidence: Conclusion based on table in Appendix A |
| | Changes: None needed at this time |
| LO #3) Communications: Students will | be able to use oral and written communication to accurately and effectively convey earth science concepts. |
| 5) Assessment Instruments: For | a) Oral communication: |
| each LO, what is the source of the | |
| data/evidence, other than GPA, that is | GSCI 360 Research in Earth Sciences: Presentation of research grant proposal (for BS students) |
| used to assess the stated outcomes? (e.g., capstone course, portfolio review, licensure examination, etc.) | AST 278 Observational Astronomy: Demonstrated ability to communicate astronomical knowledge clearly and factually correctly to the general public during capstone public observing sessions. OR |
| | GSCI 290 Field Methods: Oral assignment (TBD) (for BSED students) |

| | b) Written communication: Upper level data: GSCI 360 Research in Earth Sciences: Written research grant proposal (BS students) AST 278 Observational Astronomy: Written research paper on a particular constellation. OR GSCI 290 Field Methods: Written assignment (TBD) (BSED students) |
|--|--|
| 6) Interpretation : Who interprets the evidence? (e.g., faculty, Admn. assistant, etc.). If this differs by LO, provide information by LO. | faculty |
| 7) Since the most recent full report, state the conclusion(s) drawn and what changes have been made as a result of the conclusion(s). | Conclusion: Students met or exceeding our requirements for the GSCI 360 assignment at a higher level than in previous years. This will be monitored carefully over the next few years to see if it is a trend. There were no BSED students enrolled in these courses in this academic year. |
| | Evidence: Conclusion based on table in Appendix A Changes: Assessments for GSCI 290 still need to be developed. |

| LO #4) Technology literacy: Students w lab. | ill be able to select and accurately use appropriate tools, equipment, and technologies in the earth science |
|--|---|
| 5) <u>Assessment Instruments</u> : For each LO, what is the source of the data/evidence, other than GPA, that is used to assess the stated outcomes? (e.g., capstone course, portfolio review, licensure examination, etc.) | GSCI 221 Mineralogy: "Unknown mineral" assignment: Students will be given an unknown mineral that they need to test the properties of, look up those properties and try to identify the mineral based on those properties. They will come up with a first guess at to the identification. They will then prepare a sample for X-Ray diffraction, and run their sample. They will then use published comparison charts to completely identify the mineral. |
| 6) Interpretation : Who interprets the evidence? (e.g., faculty, Admn. assistant, etc.). If this differs by LO, provide information by LO. | Faculty |
| 7) Since the most recent full report, state the conclusion(s) drawn and what changes have been made as a result of the conclusion(s). | a) Conclusions: While the number of BSED majors was too small to have statistical significance, it is seen that the BS majors overwhelmingly exceeded this outcome Evidence: Conclusion based on table in Appendix A Changes: None needed at this time. |
| LO #5) Research: Students will be able t | o locate, interpret, analyze, and/or conduct and present earth science research. |
| 5) <u>Assessment Instruments</u> : For each LO, what is the source of the data/evidence, other than GPA, that is used to assess the stated outcomes? (e.g., capstone course, portfolio review, licensure examination, etc.) | GSCI 360 Research in Earth Sciences: Written research grant proposal OR GSCI 221: Students will research their mineral using reference books and journal articles to make sure they have the correct identification. They will then write a 2-3 page final report on their mineral. |
| 6) <u>Interpretation</u> : Who interprets the evidence? (e.g., faculty, Admn. assistant, etc.). If this differs by LO, provide information by LO. | Faculty |
| 7) Since the most recent full report, state the conclusion(s) drawn and what changes have been made as a result of the conclusion(s). | Conclusion: Students met or exceeding our requirements for the GSCI 360 assignment at a higher level than in previous years. This will be monitored carefully over the next few years to see if it is a trend. Evidence: Conclusion based on table in Appendix A Changes: None needed at this time |

Appendix A: Majors Assessment Plan

In the previous (2014-15) report it was noted that several planned assessments had not worked due to instrument failure and that new assessment tools were still in development for other LOs. Unfortunately that is still the case for one of the two choices available for BSED students (GSCI 290 oral/written presentation). There is an additional challenge in assessing BSED students, the low number of students enrolled in this program. Changes have been made to the BSED curriculum as well as the BS curriculum that will yield additional assessment information in future years. This will necessitate changes in assessment tools going forward, but should enhance our ability to collect meaningful information on student mastery of LOs.

| Outcome MAJORS (BS and BSED) | BS | BSED |
|--|---|---|
| Scientific literacy | GSCI 221 Mineralogy "Unknown mineral" assignment [Process and reading scientific literature] N = 12 BS/2 BSED | GSCI 221 Mineralogy "Unknown mineral" assignment [Process and reading scientific literature] N = 12 BS/2 BSED |
| | BS: Exceeded: 83.3% Met: 0.0% Failed: 16.7% | BSED: Exceeded: 100% Met: 0% Failed: 0% |
| Ability to do science: Scientific Method | GSCI 221 Mineralogy "Unknown mineral" assignment: [Testing properties; X-ray diffraction sample; mineral identification] N=12 BS/2 BSED | GSCI 221 Mineralogy "Unknown mineral" assignment: [Testing properties; X-ray diffraction sample; mineral identification] N=12 BS/2 BSED |
| | BS: Exceeded: 83.0% Met: 0.0% Failed: 16.7% Failed: 0% | BSED: Exceeded: 100% Met: 0% Failed: 0% |

| Ability to do science: Math | GSCI 221 Mineralogy "Unknown mineral" assignment: [calculate d- spacings of the crystal lattice] N=12 BS/2 BSED BS: Exceeded: 91.7% Met: 8.3% Failed: 0% | GSCI 221 Mineralogy "Unknown mineral" assignment: [calculate d- spacings of the crystal lattice] N=12 BS/2 BSED BSED: Exceeded: 100% Met: 0% Failed: 0% |
|--------------------------------|---|---|
| Oral communication | GSCI 360 Research in Earth Sciences: Presentation of research grant proposal N = 13 Exceeds = 69% Meets= 23% Fails=8% | AST 278 Observational Astronomy: Demonstrated ability to communicate astronomical knowledge clearly and factually correctly to the general public during capstone public observing sessions. <i>No BSED students were</i> <i>enrolled in AST 278 in 2015-</i> <i>16</i> OR GSCI 290 Field Methods: Oral assignment (TBD) N=0 An assignment was not developed in time to be included in the Fall 2015 section of the course. |

| Written communication | GSCI 360 Research in Earth Sciences: Written research grant proposal N=13 Exceeds=61% Meets=39% Fails=0% | AST 278 Observational Astronomy: Written research paper on a particular constellation. <i>No BSED students were</i> <i>enrolled in AST 278 in 2015-</i> <i>16</i> |
|---|--|---|
| | | OR GSCI 221: Students will research their mineral using reference books and journal articles to make sure they have the correct identification. They will then write a 2-3 page final report on their mineral. <i>N= 2</i> <i>Exceeded: 100%</i> <i>Met: 0%</i> <i>Failed: 0%</i> |
| Technology literacy (tools both electronic and manual) | GSCI 221 Mineralogy "Unknown mineral" assignment: [Testing properties; X-ray diffraction sample; mineral identification] N=12 Exceeded: 83.0% Met: 0.0% Failed: 16.7% | GSCI 221 Mineralogy "Unknown mineral" assignment: [Testing properties; X-ray diffraction sample; mineral identification] N=2 Exceeded: 100% Met: 0% Failed: 0% |

| Research | GSCI 360 Research in Earth Sciences: Written research grant proposal N=13 Exceeds=61% Meets=39% Fails=0% | GSCI 221: Students will research their mineral using reference books and journal articles to make sure they have the correct identification. They will then write a 2-3 page final report on their mineral. |
|----------|--|--|
| | | N= 2 Exceeded: 100% Met: 0% Failed: 0% |

Strengths: The program (as revised) uses a variety of lecture and laboratory courses to assess student learning, although we have endeavored to limit it to one course/assessment per LO (with the exception of BSED students who have a choice as to whether to take AST 278 or GSCI 290) in order to make the comparisons fair.

Improvements: With new available equipment and facilities that have come on line since the above data was gathered (the well field and the 3-d imaging "sandbox") new assessments will be developed for future assessment cycles.

General Education Summary:

- 1. Summary only required for departments contributing to the General Education Curriculum.
- 2. If department contributes to more than one LO, complete one table for each LO.
- 3. If department has not conducted any assessment on GE but your faculty have contributed artifacts to the Multi-State Collaborative, please indicate which faculty have provided artifacts (item 7).
- 4. URL for the list of approved general education courses and LO/objectives: http://ccsu.smartcatalogiq.com/en/current/Undergraduate-Graduate-Catalog/Undergraduate-General-Education-Program

Department: <u>Geological Sciences</u>

General Education LO Assessed: SU1. Explain how scientists think, work, and evaluate the natural and social world

Report Preparer: Kristine Larsen

| General Education Question | Response |
|---|--|
| 1) <u>Courses</u> : General Education course(s) | AST 209 Stellar and Galactic Astronomy: SU1 |
| taught and the LO(s) the course aligns with | |
| 2) Assessment Instruments: What | Capstone activity |
| data/evidence, other than GPA, is used to | |
| assess the stated CCSU General Education | |
| outcomes? (e.g., capstone course, portfolio | |
| review, licensure examination, etc.) | |
| 3) Interpretation: Who interprets the | Instructor |
| evidence? (e.g., faculty, Admn. assistant, | |
| etc.). If this differs by LO, provide | |
| information by LO | |
| 4) <u>Results</u> : Since the most recent full | Conclusion: Students were largely able to demonstrate that they had met expectations for this |
| report, list: | assignment. |
| a. The conclusion(s) drawn | |
| b. The changes that were or will be made as | |
| a result of those conclusion(s) | Changes: None were made. |
| | |
| 5) <u>Strengths</u> : List ways in which your | The majority of students appear to be challenged, based on feedback from instructor who fielded |
| assessment process is working well. | many questions from students while they were working on this assignment. Since it is based on an |
| | authentic scientific scenario, it was deemed an appropriate measure of student mastery of this LO. |
| 6) Improvements : List ways in which your | Students still need to be prodded to complete the project and each year between 5-10% of students |
| assessment process needs to improve (a | refuse to do it. Students do not see it as relevant to the course overall. A new capstone will be |
| brief summary of changes to assessment | designed for Spring 2017. |
| plan can be reported here). | |

| 7) Our department has not assessed its | Larsen has contributed as well as what is appended here. |
|---|--|
| contribution to the General Education | |
| curriculum but our faculty are contributing | |
| to the Multi-State Collaborative. Please list | |
| faculty names. | |

Interim reports: append clearly labeled supporting data tables, organized by LO

Department: <u>Geological Sciences</u>

General Education LO Assessed: SU 2a: Use techniques such as controlled observation, experiment

Report Preparer: Kristine Larsen

| Compared Education Opportion | Deswerrer |
|--|--|
| General Education Question | Response |
| 1) <u>Courses</u> : General Education course(s) | AST 209 Stellar Astronomy: SU2a |
| taught and the LO(s) the course aligns with | |
| 2) Assessment Instruments: What | Spectra Lab Exercise |
| data/evidence, other than GPA, is used to | |
| assess the stated CCSU General Education | |
| outcomes? (e.g., capstone course, portfolio | |
| review, licensure examination, etc.) | |
| 3) Interpretation: Who interprets the | Instructor |
| evidence? (e.g., faculty, Admn. assistant, | |
| etc.). If this differs by LO, provide | |
| information by LO | |
| 4) <u>Results</u> : Since the most recent full | Conclusion: Students largely met the expectations, although relatively fewer exceeded than in the |
| report, list: | previous year. |
| a. The conclusion(s) drawn | |
| b. The changes that were or will be made as | Changes: Faculty will review oral and written instructions to students. |
| a result of those conclusion(s) | |
| 5) Strengths : List ways in which your | The laboratory assignment integrates a number of different scientific techniques, such as observation, |
| assessment process is working well. | inference, and drawing conclusions. They are authentic experiences. |
| 6) Improvements : List ways in which your | Unknown until review of oral and written instructions given to students is completed. |
| assessment process needs to improve (a | |
| brief summary of changes to assessment | |
| plan can be reported here). | |
| 7) Our department has not assessed its | Larsen has contributed as well as what is appended here. |
| contribution to the General Education | |
| curriculum but our faculty are contributing | |

| to the Multi-State Collaborative. Please list | |
|---|--|
| faculty names. | |

Department: <u>Geological Sciences</u>

General Education LO Assessed: <u>SU2b:</u> Use techniques such as mathematical analysis of data, and production and interpretation of graphical and tabular data presentation.

Report Preparer: <u>Kristine Larsen</u>

| General Education Question | Response |
|---|---|
| 1) <u>Courses</u> : General Education course(s) | AST 209 Stellar and Galactic Astronomy |
| taught and the LO(s) the course aligns with | |
| 2) Assessment Instruments: What | Blackbody Radiation and Wien's Law lab exercise |
| data/evidence, other than GPA, is used to | |
| assess the stated CCSU General Education | |
| outcomes? (e.g., capstone course, portfolio | |
| review, licensure examination, etc.) | |
| 3) Interpretation: Who interprets the | Instructor |
| evidence? (e.g., faculty, Admn. assistant, | |
| etc.). If this differs by LO, provide | |
| information by LO | |
| 4) <u>Results</u> : Since the most recent full | Conclusion: All students either met or exceeded expectations. |
| report, list: | |
| a. The conclusion(s) drawn | |
| b. The changes that were or will be made as | Changes: None needed at this time |
| a result of those conclusion(s) | |
| 5) <u>Strengths</u> : List ways in which your | The laboratory assignment integrates a number of different scientific techniques, such as inference |
| assessment process is working well. | and drawing conclusions, as well as graph analysis and mathematical analysis. They are authentic |
| | experiences. |
| 6) Improvements : List ways in which your | None at this time |
| assessment process needs to improve (a | |
| brief summary of changes to assessment | |
| plan can be reported here). | |
| 7) Our department has not assessed its | Larsen has contributed as well as what is appended here. |
| contribution to the General Education | |
| curriculum but our faculty are contributing | |
| to the Multi-State Collaborative. Please list | |
| faculty names. | |

Department: <u>Geological Sciences</u>

General Education LO Assessed: <u>SU3.</u> Demonstrate knowledge and appreciation of the natural and social world.

Report Preparer: <u>Kristine Larsen</u>

| General Education Question | Response |
|---|--|
| 1) <u>Courses</u> : General Education course(s) | GSCI 102 Earth and the Human Environment |
| taught and the LO(s) the course aligns with | |
| 2) Assessment Instruments: What | Climate Change across the Solar System essay |
| data/evidence, other than GPA, is used to | |
| assess the stated CCSU General Education | |
| outcomes? (e.g., capstone course, portfolio | |
| review, licensure examination, etc.) | |
| 3) Interpretation: Who interprets the | Instructor |
| evidence? (e.g., faculty, Admn. assistant, | |
| etc.). If this differs by LO, provide | |
| information by LO | |
| 4) <u>Results</u> : Since the most recent full | Conclusion: Students largely met the expected goals for this learning outcome. |
| report, list: | |
| a. The conclusion(s) drawn | |
| b. The changes that were or will be made as | Changes: None required at this time |
| a result of those conclusion(s) | |
| 5) <u>Strengths</u> : List ways in which your | The assessment assignment was based on students' ability to synthesize information drawn from |
| assessment process is working well. | outside of the textbook, and compare climate change on Earth and other bodies in the solar system. |
| | Students were sufficiently challenged but largely met that challenge. |
| 6) Improvements : List ways in which your | A few of the weaker students may require additional encouragement to complete the assignment. |
| assessment process needs to improve (a | |
| brief summary of changes to assessment | |
| plan can be reported here). | |
| 7) Our department has not assessed its | Larsen has contributed as well as what is appended here. |
| contribution to the General Education | |
| curriculum but our faculty are contributing | |
| to the Multi-State Collaborative. Please list | |
| faculty names. | |

Interim reports: append clearly labeled supporting data tables, organized by LO

Appendix B: General Education Narrative:

The General Education assessment for the department was overhauled in 2013-2014. The resulting assessment structure and resulting data is listed below for 2015-2016 as well as 2013-14 and 2014-15. *Exceeded* expectations is defined as a grade of A or A- on the assignment, *met* expectations is defined as a grade of B+ through C- on the assignment, and *failed* to meet expectations refers to grades below C- and assignments not turned in by the student.

| LO | Assessment | Data |
|--|---|----------------|
| SU1. Explain how scientists think, work, and | AST 209 Stellar Astronomy: Capstone lab | 2015-16: |
| evaluate the natural and social world | assignment | N=31 |
| | | |
| | | Exceeds: 54.8% |
| | | Meets: 32.2% |
| | | Fails: 13% |
| | | 2014-15: |
| | | N=29 |
| | | |
| | | Exceeds: 31% |
| | | Meets: 45% |
| | | Fails: 24% |
| | | |
| | | 2013-14: |
| | | N = 27 |
| | | 11 - 27 |
| | | Exceeds: 51.9% |
| | | Meets: 29.6: |
| | | Fails: 18.5% |
| SU2a. Use techniques such as controlled | AST 209 Stellar Astronomy: Spectra Lab | 2015-16: |
| observation, experiment | Exercise | N=31 |
| | | |
| | | Exceeds: 29% |
| | | Meets: 58% |
| | | Fails: 13% |
| | | 2014-15: |
| | | N=32 |
| | | |

| | | Exceeds: 84.5% |
|---|--|-----------------|
| | | Meets: 12.5% |
| | | Fails: 3% |
| | | |
| | | |
| | | 2013-14: |
| | | N = 28 |
| | | |
| | | Exceeds: 78.6% |
| | | Meets: 17.8% |
| | | Fails: 3.6% |
| SU2b. Use techniques such as mathematical | AST 209 Stellar Astronomy: Blackbody | 2015-16: |
| | | |
| analysis of data, and production and | Radiation and Wien's Law Lab Exercise | N=31 |
| interpretation of graphical and tabular data | | |
| presentation. | | Exceeds: 77.4% |
| | | Meets: 22.6% |
| | | Fails: 0% |
| | | |
| | | 2014-15: |
| | | N=32 |
| | | |
| | | Exceeds: 44% |
| | | Meets: 47% |
| | | Fails: 9% |
| | | 1 uiis. 9 /0 |
| | | |
| | | 2013-14: |
| | | N = 28 |
| | | IV = 20 |
| | | Europeda (0.70) |
| | | Exceeds: 60.7% |
| | | Meets: 35.7% |
| | | Fails: 3.6% |
| SU3. Demonstrate knowledge and | GSCI 102 Earth and the Human Environment: | 2015-16: |
| appreciation of the natural and social world. | Climate Change across the Solar System essay | |
| | | N=38 |
| | | |
| | | Exceeds= 10.5% |
| | | Meets=73.7% |
| | | Fails=15.8% |
| | | Meets=73.7% |
| | | Fails=15.8% |

| | 2014-15: N=42 |
|--|---|
| | Exceeds= 10% Meets=69% Fails=21% |
| | 2013-14: GSCI 131 Environmental Geology: Geology and the Environment term paper N = 57 |
| | Exceeds: 86% Meets: 14% Fails: 0% |

The percentage of students who "failed" the AST 209 capstone - due to students electing not to hand in the assignment –is still unsatisfactory. Since it is only worth 5% of the course grade, some students may not have taken the assignment seriously. In the Spring 2015 and 2016 semester the instructor endeavored to better impress upon the students the importance of completing this assignment, but a number still chose to not hand it in. This included students who were otherwise doing very well in the course. A new capstone is being developed for Spring 2017

Strengths:

Improvements: Prior to 2014-15 a different assessment tool was used for SU3, the GSCI 131 Environmental Geology: Geology and the Environment term paper. The instructor of GSCI 131 was not satisfied with the level of depth of the assignment, which resulted in an unusually high "exceeded" percentage among students (see above). It was decided to change the assessment of this LO to a similar essay assignment in GSCI 102 Earth and the Human Environment, a course that solely serves nonmajors. The results are dramatic. The number of "exceeds" has dropped precipitously and is more in line with an assignment that honestly challenges students to apply their understanding. While the number of "fails" is unfortunately high, this is often due to students' simply choosing not to do the assignment. Therefore, students who did the assignment were usually successful in demonstrating that they met the learning outcome in this area. No further improvements are planned at this time.

Weaknesses: Results for the AST 209 Spectra lab were surprisingly lower that average this year. Written and oral instructions will be revisted.