Gaming, Streaming, Wired Computer Registration in Residence Halls

Gaming devices (Xbox, PlayStation, etc.), streaming devices (SmartTV, AppleTV, Amazon FireStick or FireTV, Roku, etc.) and wired computers (Windows or Mac) must be registered in the CCSU My Devices Portal in order to connect to the ccsu-gaming wireless network or wired network. To register a device:

1. Using a computer or phone/tablet connected to the internet already, open your web browser and navigate to https://mydevices.ccsu.edu.

2. Enter your BlueNet username and password, and then click on Sign On.

3. If prompted, click on the Continue button.

4. At the Manage Devices screen, click on the Add button.

5. Complete the Add Device screen:
   a. **Device Name**: enter a descriptive name for the device that includes your name and the type of device. For example, “Jane Doe’s Xbox”, “John Smith’s FireStick”, or “Mark Rivera’s PC”.
   b. **Mac Address**: For gaming/streaming devices, enter the wireless MAC or wi-fi address of your device. For computers, enter the physical/wired MAC address. This is typically found under the network information section of your device.
   c. **Description**: this is an optional field that can be used if you would like to further describe your device.

6. Click on the Submit button. Repeat steps 4 and 5 for each device you wish to register, up to 12.

7. **Gaming/Streaming devices** – Connect your devices to the ccsu-gaming wireless network. You may need to power-cycle the device if you are not getting an active connection.
   **Computers (Windows or Mac)** – plug your computer in to the wired network. (Note, for wireless access on a computer, visit https://itservices.ccsu.edu for instructions to connect to the ccsu-bluenet wireless network). You may need to power-cycle the device if you are not getting an active connection.

**Need Help?**

Contact the IT Help Desk at 860-832-1720 or techsupport@ccsu.edu.