Gaming, Streaming, Wired Computer Registration in Residence Halls

**Gaming devices** (Xbox, PlayStation, etc.), **streaming devices** (SmartTV, AppleTV, Amazon FireStick or FireTV, Roku, etc.) and **wired computers** (Windows or Mac) must be registered in the CCSU My Devices Portal to connect to the **ccsu-public** wireless network or wired network. To register a device:

1. Using a computer or phone/tablet connected to the internet already, open your web browser and navigate to [https://mydevices.ccsu.edu](https://mydevices.ccsu.edu).

2. Enter your **CCSU Office 365 email address (@my.ccsu.edu)** and password.

3. At the Manage Devices screen, click on the **Add** button.

4. Complete the Add Device screen:
   
   a. **Device Name**: enter a descriptive name for the device that includes your name and the type of device. For example, “Jane Doe Xbox”, “John Smith FireStick”, or “Mark Rivera PC” *(Note: do not include punctuation such as a periods or apostrophes)*.
   
   b. **Mac Address**: For **gaming/streaming devices**, enter the **wireless MAC or wi-fi address** of your device. For **computers**, enter the **physical/wired MAC address**. This is typically found under the network information section of your device.
   
   c. **Description**: this is an optional field that can be used if you would like to further describe your device.

5. Click on the **Submit** button. Repeat steps 4 and 5 for each device you wish to register, up to 12.

6. **Gaming/Streaming devices** – Connect your devices to the **ccsu-public** wireless network. You may need to power-cycle the device if you are not getting an active connection. Registered gaming devices are only permitted to connect to ccsu-public while in CCSU residence halls, or in designated gaming/lounge areas. Please use ccsu-bluenet for non-gaming devices across campus.

   **Computers (Windows or Mac)** – plug your computer in to the wired network. You may need to power-cycle the device if you are not getting an active connection. *(Note, for wireless access on a computer, connect to the ccsu-bluenet wireless network, sign in with your BlueNet username and password and accept/trust the certificate)*.

**Need Help?**

Contact the IT Help Desk at 860-832-1720 or [techsupport@ccsu.edu](mailto:techsupport@ccsu.edu).