Accessing Banner INB, Hyperion, or WebNow
Off-Campus or Wireless Instructions

The preferred method to access the Secure Enclave (https://secureapps.ccsu.edu, for access to Banner INB, Hyperion, or WebNow) is via the wired network on-campus or a CCSU-owned laptop with the VPN. Should you find need to access the Secure Enclave using a personally-owned computer or via a wireless network, follow the instructions below based on the type of computer you are using.

CCSU-Owned Windows 10 Laptop or Mac Laptop with Catalina OS
CCSU-owned Windows 10 laptops and Mac Laptops (with Catalina OS) have the VPN (virtual private network) configured, allowing direct access to campus resources:

1. Connect to a wireless network (on campus use the Eduroam wireless network, NOT ccsu-bluenet).
2. Open the Chrome web and navigate to https://secureapps.ccsu.edu.
3. Click Continue, enter your CCSU email address and password, then authenticate using Microsoft MFA.
4. Click on the Secure Apps Desktop icon to access the Citrix Secure Apps Desktop.
5. Open Banner, Hyperion, or WebNow using the icon on the Citrix Secure Apps Desktop.

Mac Laptop with OS lower than Catalina (CCSU-owned) or Any Personally-owned Computer

1. Connect to a wireless network (on campus use the CCSU-BLUENET wireless network).
2. Open the Chrome web browser and navigate to the Remote Application Server (Citrix) at https://apps.ccsu.edu.
3. Click Continue, enter your CCSU email address and password, then authenticate using Microsoft MFA.
4. If you are prompted, click on Detect Receiver, then click on Use Light version and Open Receiver Launcher.
5. Once logged in to the Remote Application Server, click on the Desktops tab at the top of the screen. This will open another window where you can choose Desktop.
6. A separate Citrix Desktop will open. Open the Chrome web browser from the Citrix Desktop, and navigate to https://secureapps.ccsu.edu.
7. Click Continue, enter your CCSU email address and password, then authenticate using Microsoft MFA.
8. Click on the Secure Apps Desktop icon to access the Citrix Secure Apps Desktop.
9. Open Banner, Hyperion, or WebNow using the icon on the Citrix Secure Apps Desktop.