Network Access in Residence Halls

Gaming Devices, Streaming Devices, Wired Computers

Gaming devices (Xbox, PlayStation, etc.), streaming devices (SmartTV, AppleTV, Amazon FireStick or FireTV, Roku, etc.) and wired computers (Windows or Mac) must be registered in the CCSU My Devices Portal in order to connect to the ccsu-public wireless network or wired network in residence halls. You may register up to 12 devices. To register devices:

1. Log in to https://mydevices.ccsu.edu with your BlueNet username and password (not your full CCSU email address).
2. Click on the Add button and complete the device information, then click on Submit. Repeat this for each device you wish to register.
3. Connect your gaming/streaming device to the ccsu-public wireless network. Connect your computer to the ethernet port in the wall using an ethernet cable.

*Please note, after registration, wired computers may need to be unplugged for about 30 seconds and then plugged back into the network in order to gain connectivity.*

Wireless Computers (Mac and Windows) and Mobile Devices (phones, tablets)

1. Open the list of wireless networks and connect to ccsu-bluenet.
2. When prompted, log in with your BlueNet username and password (not your full CCSU email address).
3. Accept/trust the security certificate, if prompted.
4. You have now completed the one-time configuration to connect to ccsu-bluenet. Anytime you are on campus, your device will automatically connect to this wireless network.

Wireless Access on Chromebooks and some Android Devices

On Chromebooks and some Android devices, you will need to do a manual configuration using these settings for access to the ccsu-bluenet wireless network:

- **SSID**: ccsu-bluenet
- **EAP Method**: PEAP
- **Phase 2 authentication**: MSCHAPv2
- **Server CA certificate**: Do not check

If prompted for an "identity", enter your BlueNet username and password.

Need Help?

For more detailed instructions, visit the IT Service Catalog/Self-Help portal at https://itservices.ccsu.edu and search for “wireless” or “network”.

You may also contact the IT Help Desk at 860-832-1720 or techsupport@ccsu.edu.