Multi Factor Authentication (MFA), also known as 2-Step Authentication, is a Microsoft feature which allows you to better protect your account by requiring additional steps when signing in to your CCSU Office 365/email account as well as WebCentral – Banner Web.

Important Dates:
• 4/22/19 - MFA enforced for all student accounts
• 6/03/19 – MFA enforced for all faculty and staff accounts

Currently, we are in a voluntary enrollment period. To enroll your account into MFA, go to www.ccsu.edu/2step, log in with your Office 365 (CCSU email) account and follow the on-screen instructions.

We are also holding a few informational sessions and encourage you to attend:

• Wednesday, May 15th at 1:30 p.m. - Philbrick Room/Student Center
• Thursday, May 30th at 1:30 p.m. - Philbrick Room/Student Center
Single Sign On (SSO)

Single sign-on has been implemented for campus computers connected to the wired network which minimizes the need to use MFA. MFA also offers a “remember me” capability that allows devices to stay authorized for seven days before needing to authenticate again. This feature is great for mobile devices, laptops, and tablets which remain in your possession.

Adobe/Office – More Changings Coming!

Microsoft Office – Plans are underway to replace the personal netshares (m:) with OneDrive for Business. OneDrive provides a terabyte of storage.

Adobe – Plans are underway to remove Acrobat DC from campus computers. Adobe Creative Cloud 2019 will be available instead through Software Center (Windows 10) and Self-Service for Apple devices managed through JAMF.

Browser Updates

Chrome is the default browser on campus computers.

Additionally, plans are underway to remove/uninstall Internet Explorer (IE). Much like the removal of Java earlier this year, IE will still be available upon request.

Blackboard no longer supports the use of Internet Explorer. Although it may work, not all functionality is available.
Last Call! Fall Semester Preparation – Need Software?

Software is installed in classrooms as needed. Faculty are encouraged to check the classrooms ahead of time to ensure software needed is installed and functioning correctly.

To facilitate software installations in classrooms, please complete the online Software Installation Request for Classrooms/Labs request form from www.ccsu.edu/it/forms.html. When logging in to submit your request, you may be need to prefix your BlueNet username with ccsu_comp_srv.

For software that has been previously installed in a classroom, please allow 3 days. For new software that needs to be packaged and tested, please allow 3 weeks.

Reminder! Spirion/Identity Finder Scans Due May 15

Detailed information about Spirion/Identity Finder is located in our Service Catalog: www.ccsu.edu/itservicecatalog

ITC Updates Available Online

The electronic version of this publication (and prior months) is available at http://www.ccsu.edu/it/it_announcements/ITC_Updates.html

No Major Downtime This Summer!

Other than the regular maintenance on Sundays, there are no plans of any major outages for maintenance and upgrades. Have a great summer!