



STATE EMPLOYEE RESOURCES OFFICE *of the* STATE COMPTROLLER

Open Enrollment 2020

September 8th to September 30th for an October 1, 2020 effective date

The Office of the Comptrollers in conjunction with the health and dental insurance carriers, will be hosting a virtual open enrollment meeting for Central Connecticut State University employees on **Thursday, September 10, 2020 from 2:00 p.m. to 3:00 p.m.** via the Microsoft Teams platform to showcase the new benefit features that are available for state employees. Attendees must have access to the Microsoft Teams application and a specific link will be provided closer to the date. An on-demand version of the presentation will be made available for any employee who cannot attend the event in real time on carecompass.ct.gov. This will be available when the site is live on September 1st, 2020.

Some key points to remember for this open enrollment:

- Effective 10/1/2020, Anthem will be the sole Medical Carrier. All Oxford members will automatically be enrolled in the most comparable Anthem plan.
- Employees can make plan changes during open enrollment.
- CT Care Compass, a new centralized benefits hub, will be launching for open enrollment.
- Introducing a new Anthem plan option – State BlueCare Prime POS - Gate Keeper -referral based. Available during open enrollment and effective 10/1/2020.
- One card ID per family member, for your medical and prescriptions.
- Health Navigator tool, available by phone, web, or messenger chat. Will help navigate you State health plan benefits.
- During open enrollment, employees may change medical and/or dental plans, add or drop coverage for your eligible family members, or enroll yourself if you previously waived coverage. These changes are not allowed at other times outside of open enrollment unless an employee experiences a qualifying event, such as marriage, divorce, civil union, birth, adoption, legal guardianship or loss of other health insurance coverage by an eligible dependent.

Please be aware of the following:

- Covered employees are required to immediately report a divorce or legal separation to the Human Resources Department and must ensure that their information is correct during the open enrollment process. Employees must notify Human Resources if any of their covered dependents are no longer eligible for coverage. Failure to do so may require the payment of federal and state tax on the fair market value of benefits provided to an individual who is not an eligible dependent.
- During open enrollment, you may enroll in the Health Enhancement Program (HEP) if you have not already done so.
- The effective date for changes made during open enrollment will be October 1, 2020.
- The 2020-2021 Health Care Options Planner will be made available on the State Comptroller website at the following link: <https://www.osc.ct.gov>
- Employees with any Health Enhancement Program (HEP) questions may contact Care Management Solutions, Inc. (CMSI) by phone at 1-877-6871448 or email HEPQuestions@Connect2YourHealth.com.

PLEASE NOTE: An original marriage certificate is required to add a spouse on to health benefits and original birth certificates (long version with employee's name also on the certificate) are required to add eligible dependent children. Please schedule a meeting with one of the Human Resources team members before bringing this documentation in. If you have any questions regarding the documentation required to add an eligible dependent, please contact us at 860-832-1756.

For more information please visit <https://www.osc.ct.gov/benefits/openenroll.htm>