ITC Updates

IT Strategic Planning

The Division of IT has engaged Gartner, Inc. to assist in the evaluation of the current IT organization and engage with campus constituents to aid in the creation of an IT Strategic Plan. The process kicked off in December and will conclude in March. As part of the process, Gartner will be issuing a survey and holding “Office Hours” on campus to solicit additional feedback from the campus community.

IT Budget

The IT Division has participated in three different budget activities. It went through an extensive process as part of the University’s Zero Based Budget process and later the traditional UBPC budget process, and a series of budget activities associated with the IT strategic plan. Ultimately the Division submitted a draft budget to UBPC requesting approximately 3.4M.

Three major initiatives represented are

- Creation of an Information Security Officer – designed to deal with growing audit, litigation, compliance, and security threats
- Return of 5-year computer equipment cycle. Currently some computers are a 5-7 years old which is well past the expected failure rate.
- Increase in support for academic technology including computer labs, computer software titles, printing, functionality, and hours of operation.

In addition, all requests recommended by ITC were moved in the budget, without change into the IT Division budget request. Details are provided in the attached 1-page narrative as required by UPBC.
Phishing Education

Phishing is the attempt to acquire sensitive information such as usernames, passwords, and credit card details by masquerading as a trustworthy source in an email or other form of electronic communication. When you click on a link in a phishing email, you may be prompted to enter your CCSU credentials (BlueNet username or CCSU email address and password) on a non-CCSU web page. The hacker then steals your account information and attempts to use your CCSU email account to send out spam and/or phishing attempts to others in your address book and/or the entire university. Please review the information below about how to identify a phishing attempt and what happens if you fall victim to one from your CCSU account.