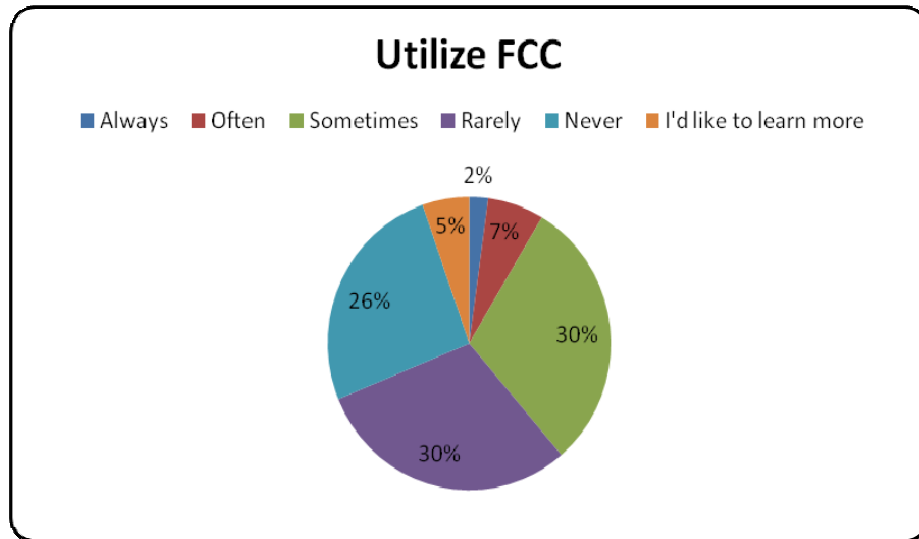


Instructional Technology Needs Survey Part 7: Instructional Technology Facility (FCC)

How often do you utilize the Faculty Computing Center to meet your Instructional Technology needs?

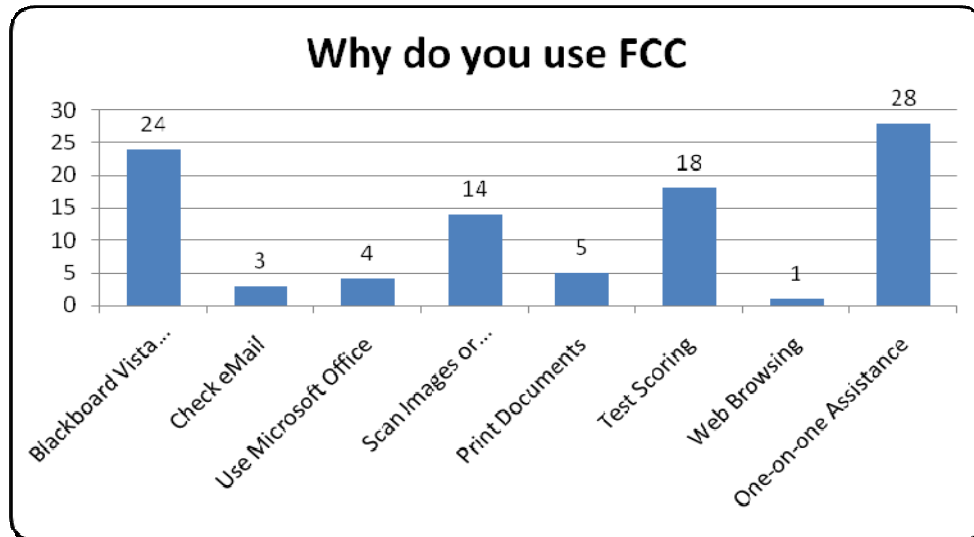


If you don't utilize the Faculty Computing Center for your Instructional Technology needs, why not?

1. Because I don't know about it.
2. Because when I have it seemed pretty useless compared to one on one in my office and the workshops.
3. Didn't know about it.
4. Don't know where it is, what it offers. Don't think I've heard of it before. But as a new adjunct, I probably do not have same level of initiation/introduction as a new full time faculty member.
5. Don't know.
6. Have not needed to do so -- I had access to all the computing facilities I felt I needed.
7. I am required to type something in the box, so I am typing something in the box. This annoying survey is an example of why I have as little to do with this stuff as possible. On a paper survey I can simply leave something blank. Here the infernal machine (well actually the infernal programmers who design the survey) requires an answer. Yuck.
8. I don't really know of what it has to offer me.
9. I don't use Instructional Technology.
10. I don't use much technology besides the media station in the smart classroom.
11. I have most of the tools I need available in my department or at home.
12. I have not had adequate support in the past.
13. I never really give it a thought. Perhaps I should.

14. I teach four courses every semester. I prepare my teaching materials at home or office. I really don't have time to go to another place when I also have to attend meetings, do research and advising
15. Inconvenient
16. It is more convenient to use my own PC or to walk to the I.T. department.
17. It's not convenient and I have the tools I need available in my department or at home.
18. it's useless
19. Never felt the need.
20. no need to do this
21. no time?
22. Not aware of what is available or where it is located.
23. not easily accessible and forget about its function
24. Not needed - not very helpful

Why do you use the Faculty Computing Center?

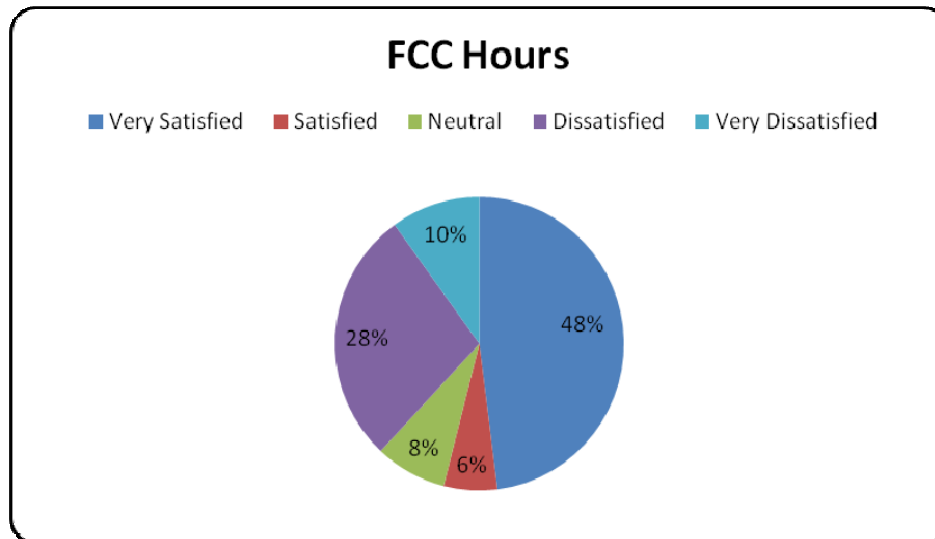


Other

1. Access to software not on my computer
2. attended training there
3. Dont force me to answer questions where none of the answers apply.
4. film editing
5. Get info about software applications and smart boxes
6. I am happy with the on the spot kind of support I get at the Faculty Computing Center
7. I did not answer that I used it
8. I don't
9. I picked up my smart classroom key. The one other time I was there, the staff was not inviting or helpful.
10. I will use the FCC for these soon
11. Make movies
12. Once I used it to help copy MAC files to a PC
13. Photoshop
14. quick answers to questions
15. Specifically, to access FrontPage when the Citrix server won't recognize my Mac.
16. training

17. use floppy drive
18. video class
19. Video prep (along time ago)
20. Would like to know more...

What is your overall satisfaction with the hours of the center? (M-Th: 9am-8pm, F:9am-5pm)



What other services would you like us to provide?

1. Again, the infernal machine requires that I answer question #1 before I go to the next page, so, out of spite, I hit very dissatisfied.""
2. At my previous institution, I could digitize short clips from VHS or DVD in quicktime or real movies (either using iMovie or Helix Producer) to show in class. It was much easier then trying to cue up VHS or DVDs in class, especially if the clips are on the same media. It would be great to have something like this in the faculty computing center.
3. Coffee
4. Coffee
5. Cross platform technologies and multiple OS's. Resources on the website...
6. Do not know.
7. don't know
8. Don't know ...
9. faculty copy machine
10. Free buffet dinners, open bar, foot massages,
11. Free donuts?
12. Help should be available until the end of evening classes
13. I am not sure I know enough to answer this question. Every time I have needed something I have received help.
14. I can't think of any. You seem to have what I need.

15. I'm not sure right now
16. It is imperative that more rooms be given room darkening shades. All of this technology is next to useless on a sunny day in most of the teaching rooms. The existing shades do not fully block the light and make image projection unviable.
17. more one on one instruction time slots
18. More online/course management instructional training
19. na
20. none
21. None
22. none at this time
23. Not sure
24. not sure- more responsive to immediate needs for software training especially if it has a university wide application.
25. on line access to our office computers from our home computers
26. On Question one above I have no opinion as I have never used it.
27. Provide training opportunities outside of normal working hours (i.e. after 5 PM) to assist Adjunct Faculty.
28. refreshes of computers earlier
29. Reliable/easy to use digital media streaming.
30. Show us the latest and greatest - Beta test for us
31. simplify technologies and think about the learning curve offer content development sources or training
32. Technical support for design of teaching related software such as creating tutorials, animations etc
33. The thing I would like most is the clicker technology.
34. They have rarely been able to help me resolve the challenges I meet.
35. Training in programming, specifically .net and .asp
36. Tried to register for technology instruction but they have always been filled
37. Web page authoring
38. Weekend help desk for a few hours Saturday and perhaps Sunday. Part-time students do a lot of their work on the weekends.

Any other comments?

1. Address the workload issue related to development of online courses and supplementing on ground courses with course management system
2. Given the need to focus on students and full-time faculty, I think you do an excellent job.
3. I am drowning in incompatibility issues. Let's get all the software on this campus up-to-date and running together. VISTA can't take Office 2007 documents. Until then, who cares about Office 2007? When can we upgrade to Windows 7 and still use VISTA? IF Java wants me upgrade again, I'll scream. The student stations in the computer classrooms can't be controlled. Banner is a nightmare but that is a different survey. Everything you want from Banner, the answer is NO. Banner runs this place and we need to take control back. Sorry it's been a long day.
4. I am pleased to see this survey is being done.
5. I have learned a lot in new technology just this semester and the equipment and support has been just great. Thank You.
6. I like the one on one services very much.
7. I might try Moodle next year. I use Facebook and it reminds me of that in the brief look a colleague gave me. My students don't seem that enamored of going on-line for course materials. They all want me to use powerpoint and I want them to read books. Probably neither will ever happen except on rare occasions. I feel like teaching has become a little like textbooks. Some have all the bells and whistles and cost a fortune, and then there are the concise editions that take out all the pictures and have economy in price and style. I am a concise edition. I do worry about it, because I feel like I kept up for a long time and now I am a neanderthal. I don't want to be so alienated from technology, but I have kind of reached a limit of capability. The effort now is so great, the learning curve so steep, that to do it I would have to cut back on other things that simply mean more to me, like teaching, researching, writing, service, etc.
8. I think there need to be some expert web resource people to help bring ideas to fruition. See my earlier comments.
9. I would like the ability to have an official blog for one of my courses that people outside of the university and students can contribute to through a password.
10. I would like to learn more.
11. I would love to develop comfort level with technology for my classes to establish ongoing communication
12. IT Department does a good job at this university ... especially Sherry Pesino and Linda Washko ... also, the students who provide one on one assistance have been, for me, invariably well trained and very helpful.
13. more flexibility in implementing new projects
14. More training in programming, specifically .net and .asp

15. More visibility needed
16. na
17. No.
18. None right now.
19. Once a semester announcements to remind faculty about what is available at the faculty compute ring center. I am not sure what is available to faculty. For example can we print color overheads? Just some simple reminders-maybe a top things you could do at the center. Thanks for caring enough to survey us.
20. One fellow in FCC never score exams when brought in - all others do it when brought in - Hm!
21. Sherry and Lisa are the best.
22. Thanks for asking!
23. The black boxes in the front of classrooms reduce access to the blackboard (the analog, real blackboard). When the projectors are left on by whoever was in the room before me I have to climb on a chair and hit buttons until either I fall off the chair or the projector goes off. Humans should not stand idly by and let Hal" and friends take over; education is about people communicating with people."
24. the question about e-mail was not fully accurate. Mac users connect via Entourage to Exchange. Outlook is really not a factor (this may cause some confusion for folks).
25. The workstations in VAC have very short cables and are not conveniently placed- tdid you ever tried using such a station? The lights in VAC class rooms are too strong- the slides can't be properly seen. Either provide staged lighting or disable the lamps next to the white screen.Please contact me for more information!!!!
26. There's just not enough time to go to attend the workshops I'd like to.
27. This is my first year here on campus and am still getting my act together. Next semester looks dim for getting any classes but will be spending more time on campus to take advantage of the available training when I have classes.
28. When I took up my position in CCSU I asked about blackboard and was told that most of the class rooms had been converted to white boards now. I was not given any information on how to even get to the computer in class rooms so equipped. I was given a box of white and yellow chalk. So perhaps a review of available technology for new inductees would be in order. In other institutions I tend to be use a more technology based approach to teaching, and most of my answers in the above questionnaire relate to that experience. Having said this, I am not sure that the students would have got more out of a more computer driven course. All the best Dr Laurence Cuffe
29. You are doing a fabulous job!
30. You are doing an absolutely fabulous job! Keep up the excellent work. Thank you!