



# Cisco Clean Access (NAC) Agent Installation Guide



## About Cisco Clean Access (also known as Cisco NAC Agent)

### Who is it for?

The Clean Access (NAC) Agent is required for all computers in the residence halls using the Microsoft Windows Operating System.

### Why is this Required?

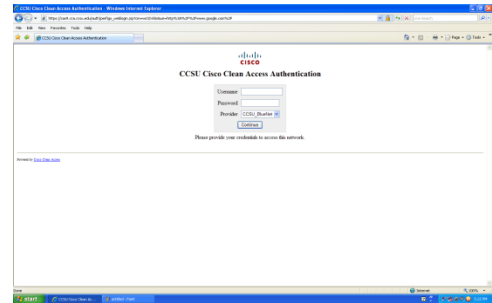
Computer viruses are a serious threat to the network; a virus attack on a single computer is capable of infecting the entire network and disrupting network services for everyone. With the vast array of virus outbreaks today, it is imperative that your computer is patched and running proper virus protection. For this reason, all computers connecting to ResNet are required to run the Clean Access (NAC) Agent. Clean Access verifies that your computer has proper updates (patches) and virus protection, ensuring that your computer is safe to be on the network. Cisco Clean Access allows us to quickly react to sudden virus outbreaks, network vulnerabilities, and other potential problems that may occur on our campus network.



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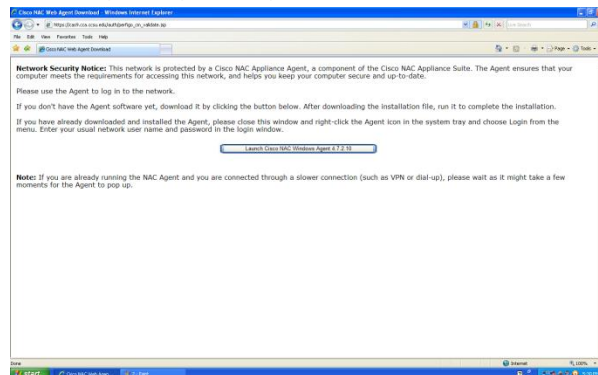
## Installing Cisco Clean Access (NAC) Agent

1. Plug one end of your network cable into the back of your computer and the other end into the data jack on the wall.
2. Power on your computer and open your web browser. The Clean Access Network Authentication page will open automatically.
3. Enter your BlueNet Account and password, then click on Continue. (Mac users stop here—you do not need to install the Clean Access (NAC) Agent and may now use the Internet and other services).

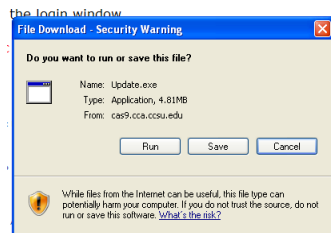


*Note: your BlueNet Account is the username and password you use to log in CCSU systems such as WebCentral-Banner Web and Blackboard Vista.*

4. Click on the Launch Cisco NAC Windows Agent button. If you receive a message regarding Java, click on OK.



5. Click on Run to begin the Clean Access (NAC) Agent installation.
  - a. You may be prompted with a Security Warning, if you do encounter this warning, click on Run.

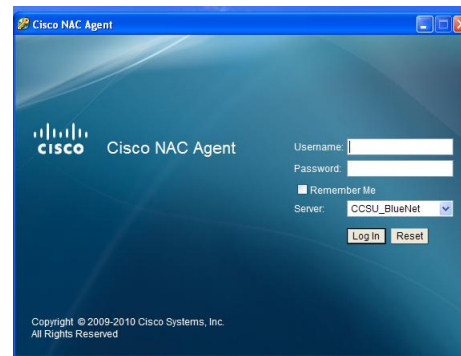


6. Follow the on-screen instructions to install the Clean Access Agent.



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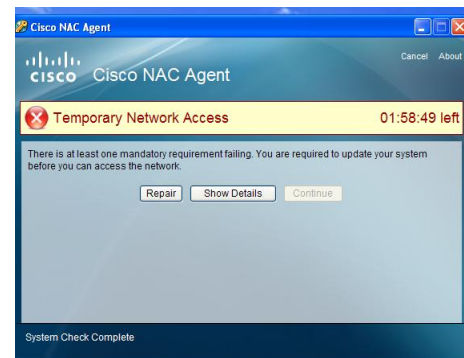
7. Once the Clean Access (NAC) Agent is installed, you will be prompted to log in again. Enter your BlueNet Account username and password, then click on Login.



8. The Clean Access Agent will scan your computer to verify that you have proper virus protection and the latest Windows Updates.

- a. If your computer does not meet the requirements, you will be granted temporary access; click on Repair and follow the on-screen instructions to satisfy the requirements.

*Note: The Next Screen will tell you what you are failing, whether it is Windows Updates or Anti-Virus Updates. Please refer to [www.ccsu.edu/cleanaccess](http://www.ccsu.edu/cleanaccess) for available instructions.*



9. As long as you have satisfied all of the requirements, you will receive a message that you are successfully logged in to the network. Click on OK.
10. The Clean Access (NAC) Agent icon will appear in your System Tray (near the clock). You are now connected to the campus network and may use the Internet and other network services.

## Uninstalling Cisco Clean (NAC) Access

1. Click on Start and then All Programs.
2. Click on Cisco Systems and then the Uninstall Clean Access Agent option.
3. Click “Yes” to uninstall the program.

