Why migrate to Windows 10?
Window 10 was released in July 2015 and is offered as part of our Microsoft Campus Agreement. Upgrading to Windows 10 provides many new features including improved security of devices and protection against malware. The Information Technology Department has been evaluating Windows 10 for several months to ensure compatibility with campus workstations and test functionality of the new operating system. Windows 7 Enterprise, a previous campus standard, is approaching end-of-life and will no longer be supported by Microsoft in the near future. Already Dell is shipping new computers without Windows 7 drivers for hard drives and video cards.

What are the plans for piloting Windows 10?
• During the 2017 Summer, the CCSU Information Technology department upgraded nearly all classroom and lab computers to Windows 10.
• All new computers and computers requiring a reimage as a result of a support issue are now being loaded with Windows 10.
• In the fall 2017, we will begin upgrading faculty/staff computers to Windows 10 with the intention of being fully migrated to Windows 10 by the start of the fall 2018 semester.

What version of Windows 10 will we be using?
Windows 10 comes in many flavors. We are standardizing on Windows Enterprise.

What are some of the major changes with the new platform?
As part of the upgrade, we will also be upgrading to Office 2016 and Adobe Creative Cloud. Additionally, laptop hard drives will be encrypted. The standard Windows 10 image will be not have every software title pre-loaded. We will be leveraging “Software Center” within Windows for faculty and staff to self-install applications.

Is there training available?
We are providing training and will continue to do so through the fall semester. Microsoft offers a detailed training course focused on the unique needs of education and the features that are available in Windows 10 that are geared toward education. Visit www.ccsu.edu/windows10 for the link to the Microsoft Teacher Academy and other resources.

Can I get Windows 10 for Home?
Windows 10 is available through http://ccsu.onthehub.com at a discounted price. You may also upgrade to Office 2016 for home by going to https://office.ccsu.edu at no cost. Faculty, staff and students are allowed to install Office (including 2016) on up to 5 personally owned computers.

How can I provide feedback?
Please feel free to email InfoServicesUpdate@ccsu.edu.

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