

# Accessing Banner, Hyperion, or WebNow from Wireless on Campus

## Procedures

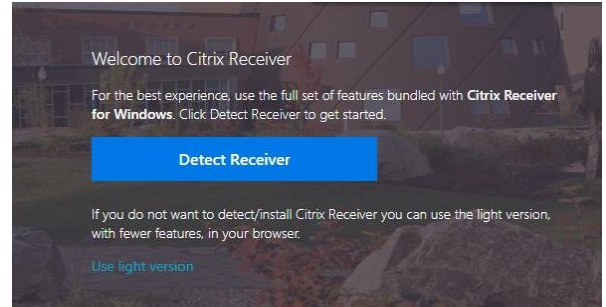
The preferred method to access the Secure Enclave (for access to Banner INB, Hyperion, or WebNow) is via the wired network on-campus. Should you find need to access the Secure Enclave while on the CCSU-BLUENET wireless network, you will first need to log in to the Remote Application Server (Citrix).

### Windows or Mac Laptops

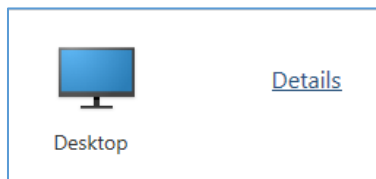
1. Connect to the CCSU-BLUENET wireless network.



2. Open the Chrome web browser and navigate to the Remote Application Server (Citrix) at <https://apps.ccsu.edu>. Log in with your BlueNet username and password. If you are prompted, click on Detect Receiver, then click on Use Light version and Open Receiver Launcher.



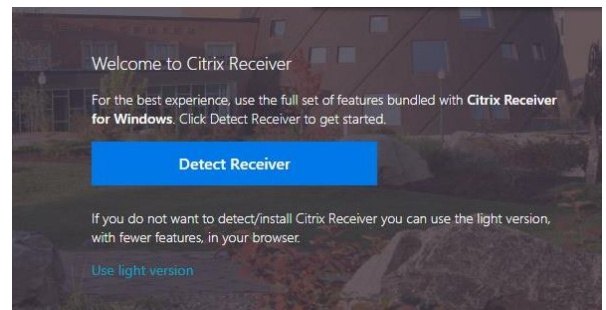
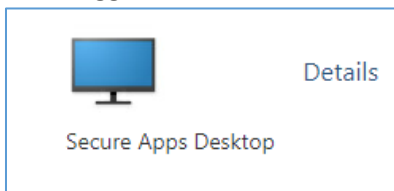
3. Once logged in to the Remote Application Server, click on the Desktop icon from the main screen.



4. A separate Citrix Desktop will open. Open the Chrome web browser from the Citrix Desktop, and navigate to <https://secureapps.ccsu.edu>. Log in with your BlueNet username and password, and follow the prompts to authenticate via Duo Security. If you are prompted, click on Detect Receiver, then click on Use Light.



5. Once logged in, click on the Secure Apps Desktop.



6. Open Banner, Hyperion, or WebNow using the icon on the Secure Apps Desktop.